

CHILDREN AGES ≤ 17

Alleged abuse occurs in DDSN residential program

Alleged abuse occurs in any other location

ICF/ID Residence

CTH Residence

County DSS is notified

State DSS - Out of home abuse and neglect investigation unit (OHAN) is notified regardless of type of residence

Provider conducts management review

No review by provider occurs

OR

If no word from DSS – OHAN within 2 work days

Provider conducts administrative review

Provider conducts administrative review

If outcome of review indicates:

- 1) No finding of employee/volunteer/contract worker violation of written policy regarding conduct toward consumer, provider may request reinstatement of employee/volunteer/contract worker to DDSN – QM Division

OR

- 2) Finding that employee/volunteer/contract worker violated written policy regarding conduct toward consumer, provider takes appropriate disciplinary action and may request reinstatement of employee/volunteer/contract worker to DDSN – QM Division