

CHAPTER 10

WAIVER SERVICES

In the following sections of this chapter, one can find the following for each service available through the waiver: the service definition, types of providers, instructions for arranging for and authorizing the service, instructions for monitoring the service, and the associated forms to be used. MR/RD Waiver-funded services are to be provided in response to the specific needs of the participant. These needs must be clearly documented in his/her Support Plan along with the type(s) of service to be provided to meet the need(s) and the frequency with which the service(s) will be provided.

It is recommended that the “Exact Waiver Service Name,” as found in the waiver document (see Chapter 2), be used. Using the exact name will avoid any questions regarding the service. However, an “Acceptable Waiver Service Name” listed on the next page may also be used. No other names or abbreviations may be used.

The Service Coordinator/Early Interventionist is responsible for the information in the participant’s Support Plan. He/she is also responsible for budgeting for, authorizing and monitoring services and, when the need is met or services are no longer needed, discontinuing services.

When authorizing a service billed to the SC Department of Health and Human Services (direct-billed services), a Prior Authorization Number is required. For the MR/RD Waiver, Prior Authorization Numbers are the letters “RW” followed by five numbers. Service Coordinators/Early Interventionists should see their supervisor for more information.

Monitoring of MR/RD Waiver Services: The Service Coordinator/Early Interventionist must monitor all waiver-funded services (i.e. those active on the current waiver budget) received by a participant. This monitoring will be considered complete when one or more of the following contacts has been made:

- Review of documentation of services provided for the purpose of assessing the effectiveness, frequency, duration, benefits and usefulness of the service (e.g. review of progress notes submitted by a psychologist providing psychological services)
- Conversation/discussion with the participant, participant’s family/caregiver, or Residential/Day staff member for the purpose of determining the effectiveness, frequency, duration, benefits and usefulness of the service
- Conversation with the service provider about the effectiveness, frequency, duration, benefits and usefulness of the service
- On-site observation of the service being rendered for the purpose of determining the effectiveness, frequency, duration, benefits and usefulness of the service.

The Service Coordinator/Early Interventionist should vary the type of monitoring in order to be aware of differing perspectives. Speaking with several individuals to complete monitoring is encouraged.

Each service is monitored according to the guidelines included in its section of this chapter. All services should be monitored as needed to assure that a waiver service is received every 30 days. **For participants receiving fewer than three (3) waiver-funded services, all waiver-funded services must be monitored monthly.**

Note: Nursing and Personal Care for children are not waiver-funded services and, therefore, do not count toward the minimum of three (3) to be exempt from the monthly monitoring requirement.

MR/RD WAIVER SERVICE NAMES

JAN '10

EXACT WAIVER SERVICE NAME	ACCEPTABLE WAIVER SERVICE NAME(S)
Adult Attendant Care Services	Adult Attendant Care Services Adult Attendant Attendant
Adult Companion Services	Adult Companion Services Adult Companion Companion Services Companion
Adult Day Health Care Nursing	Adult Day Health Care Nursing Adult Day Health Care Nursing Services ADHC Nursing
Adult Day Health Care, Adult Day Health Care Services	Adult Day Health Care Services Adult Day Health Care Adult Day Health ADHC
Adult Day Health Care Transportation	Adult Day Health Care Transportation ADHC Transportation
Adult Dental Services	Adult Dental Services Adult Dental Dental Services Dental
Adult Vision	Adult Vision Services Adult Vision Vision Services Vision Care Vision
Audiology Services	Audiology Services Audiology Audiological Services
Behavior Support Services	Behavior Support Services Behavior Support
Career Preparation Services	Career Preparation Services Career Preparation Career Prep.
Community Services	Community Services
Day Activity	Day Activity
Employment Services	Employment Services
Environmental Modifications	Environmental Modifications Environmental Mods. Enviro. Mods.
Nursing Services	Nursing Services Nursing
Personal Care 2, Personal Care 1	Personal Care 2, Personal Care 1 Personal Care 1 Personal Care Level 1 PC 1 PC I Personal Care 2 Personal Care Level 2 PC 2 PC II
Personal Emergency Response System (PERS)	Personal Emergency Response System (PERS) Personal Emergency Response System PERS
Prescribed Drugs	Prescribed Drugs Drugs
Private Vehicle Modifications	Private Vehicle Modifications Vehicle Modifications Vehicle Mods.
Psychological Services	Psychological Services Psychological Psych. Services
Residential Habilitation	Residential Habilitation Residential Hab. Residential
Respite Care	Respite Care Respite Respite Care Services

MR/RD WAIVER SERVICE NAMES (CONT.)**JAN '10**

EXACT WAIVER SERVICE NAME	ACCEPTABLE WAIVER SERVICE NAME
Specialized Medical Equipment, Supplies and Assistive Technology	Specialized Medical Equipment, Supplies and Assistive Technology Specialized Medical Equipment, Supplies & Assistive Technology Assistive Technology
Support Center Services	Support Center Services Support Center