SC Department of Disabilities and Special Needs

Anticipated "Go Live" Date: May 13, 2022

Electronic Visit Verification (EVV)

What is Electronic Visit Verification (EVV)?

A new system called Electronic Visit Verification (EVV) will be implemented for workers who provide services in the home to clock in and out by using a landline phone or a mobile application.

EVV is a program mandated by the federal government. It makes it easy for in-home workers to document service delivery.

Which services are impacted?

Any person who receives the services listed below funded by the ID/RD, Community Supports, or HASCI Waiver will require workers to use Electronic Visit Verification:

Adult Companion

Adult Attendant Care

In-Home Supports

Personal Care I, II

Respite

RN/LPN Adults

What are the benefits of Electronic Visit Verification (EVV)?

- Provides quicker payments to providers
- Workers will no longer have to turn in timesheets
- Ensures participants receive services as authorized
- Allows case managers and providers to run reports to verify service was delivered

What you need to know?

If you receive one of the services listed, your paid caregiver will be given information on using EVV to document the times when services are provided. The use of Electronic Visit Verification is required and must be used for caregivers to be paid for services rendered.

Information about upcoming training opportunities for Service Providers will be posted on the DDSN website.

Stay tuned!